

Claim Form | Accidental Damage

Policy Details

Name of Insured:

User Name:

Email Address:

Phone No:

Address:

Insured Equipment Details

Manufacturer & Model:

Serial No:

Claim Details

Time & Date of Damage:

Place of Damage:

Provide Full Description Of How The Damage Occurred:

What Damage Was Sustained?

Have there been any previous claims for this user? Yes No

Declarations

We and our service providers will comply with the provisions of the Privacy Act 1988. Our Privacy Policy statement can be found on our website at www.protecsure.com.au.

The Privacy Policy contains information on how you may access your personal information held by us and how to seek correction of such information. It also provides information on how you can make a complaint against us for a breach of the Australian Privacy Principles ("APPs"), or registered APP code(s), if any, that bind(s) us. Protecsure does not send your personal information to any recipient overseas. Protecsure may retain your personal information to enable it provide or assess insurance or pay claims. You consent to us providing your personal information to our third party providers who may be external valuers or appraisers, loss adjusters or investigators, professional advisers and other organisations that provide services to us including Chubb for these purposes.

I/We the Insured do solemnly and sincerely declare that I/we have complied with the conditions and warranties (if any) of the Policy and in no manner deliberately caused the said loss or damage or sought unjustly to benefit thereby by any fraud or willful misrepresentation and that the information shown on this form is true and that I/we have not concealed any information relating to this claim.



protecsure ABN 26094 997 163 AFSL 238815

Level 2 / 151 Castlereagh Street Sydney NSW 2000
PO Box 1239 QVB Sydney NSW 1230

t 02 8251 6666
f 02 8088 7775

www.protecsure.com.au

Further, it is understood and agreed that if any property claimed for is subsequently recovered in an undamaged condition I/We will immediately refund the Company any sum which may have been paid to me/us in the respect to such property. In the event of any property being recovered in damaged condition I/We will immediately hand the same over to the company for disposal as may be agreed.

Signature of Insured _____ **Date** _____

Print Name: _____



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Protecsure Pty Ltd ABN 26 094 997 163, AFSL 238815 is an underwriting agency for Chubb Insurance Company of Australia Limited ABN 69 003 710 647, AFSL 239778



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Guide To Lodging A Claim

Accidental Damage

General Guidelines

- It is important that you do not authorise, or proceed with the repair or replacement of the equipment, until your claim has been assessed.
- The claim form must be submitted with a quote for either repair or replacement.
- All sections of the claim form must be filled-in with as much detail as possible and signed by the user.
- If the actual date of the damage is not known, then a date range should be supplied to show when it could have occurred
- Excess payments are to be made to the repairer/ supplier unless otherwise agreed with Protecsure
- For equipment damaged beyond repair, please supply a statement from your repairer stating that the equipment is not repairable

How to Lodge Your Claim

Please complete the checklist below before submitting your claim

- Is the stated cause of damage as a result of a single identifiable incident?
- Is the stated cause of damage consistent with the damage sustained and the repairs to be undertaken?
- Have you properly described on the claim form how the damage occurred?
- Is the damage caused by multiple, unconnected events? If so, each event is a separate claim and requires completion of a separate claim form and excess payment.

Please return the claim form overleaf to Protecsure together with:

- Proof of purchase, and
- Quote for repair, or
- Quote for replacement if damaged beyond repair, plus repairer statement that equipment is not repairable

Email: claims@protecsure.com.au

Please Note: The information provided in this document is for information purposes only. It is not intended to bind the Insurer in any way. Please refer to your policy wording for full details of your cover and exclusions.



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